

HOW RADARO CAN IMPROVE YOUR CUSTOMER EXPERIENCE AND SAVE YOU COSTS...

...IN LESS THAN 30 DAYS

Leading consumer brands, retailers and logistic companies are prioritizing last-mile delivery within their customer experience, and partnering with Radaro to enhance their Customer Delivery Experience (CDX), the final customer touchpoint from the time their package is sent “out-for-delivery” until it arrives at their doorstep.

30-Day Results by the numbers. These are some of the benefits that you can expect when implementing Radaro:

25%

Reduction in **call center costs** due to fewer customer inquiries

30%

Fewer “Where’s My Delivery?” calls as a result of **greater transparency for the customer**

2

Hours to **identify and respond to customer escalations**, down from an average of more than 3 days

450%

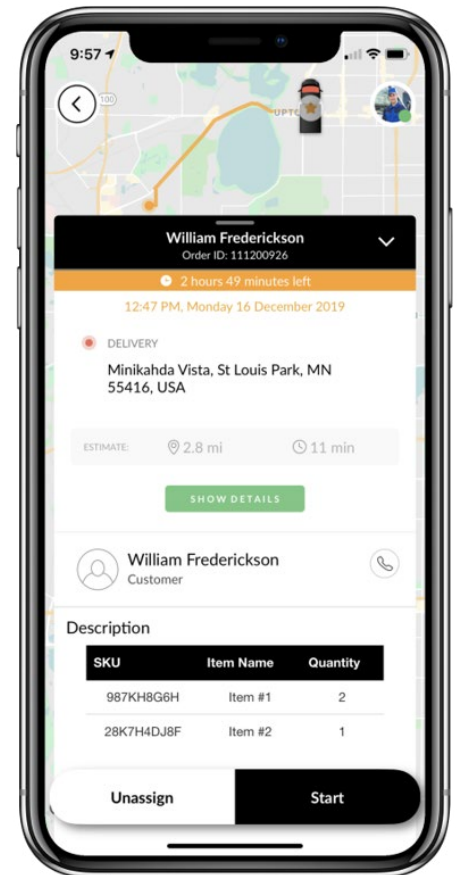
Increase in **customer feedback to inform data-driven decisions** within your organization

15%

Increase in **driver utilization and productivity** improvement across owned and sub-contracted staff

100%

Visibility and quality control by knowing where every delivery and carrier is at every moment for smarter route planning



Are you ready to invest in a platform that enhances your brand’s CDX?

RADARO

To learn more, contact Joe Thull, Radaro’s Head of North America at joe.thull@radaro.com.